

Freight Claim

1. INSPECT COILS FOR DAMAGE. If coils are damaged, refuse shipment.
2. If coils are accepted and concealed damage is identified, immediately contact the delivering carrier's terminal and request an inspection for concealed damage.
3. Take pictures of the crating or packaging and the damage to the coils. KEEP all crating or packaging and damaged coils for evidence in the claim. It is extremely important to keep all of the above materials until the claim is settled. Failure to do so may result in the carrier's denial of the claim.
4. Items needed for filing claim
 - A. Original bill of lading
 - B. Original paid freight bill
 - C. Freight carrier's inspection report
 - D. Photos of damage
 - E. Loss or damage claim form
 - F. Invoice to carrier for damage or loss
5. Only parties shown on the Bill of Lading are allowed to file a freight claim.
If
the factory files the freight claim, the amount will only cover the factory's cost.