



Warranty Terms & Conditions

Warranty: AST ElectroFin, Inc. provides a workmanship warranty on ElectroFin[®] coated coils against defects of the coating that occur due to failure of the coating or workmanship in the application of the coating for a period of one year (365 days) from the date of shipment from AST ElectroFin[®] plant. Should coating failure occur within a period of 365 days from the date of shipment and is determined to be caused from exterior corrosion, or by improper application or workmanship, AST ElectroFin[®] agrees to either repair the coating at no additional cost to the customer, or to refund the original invoice amount, or recoat a replacement coil at no cost. This warranty does not include protection from corrosive conditions other than those atmospheres which the coating has been formulated to protect against, as specified on the AST ElectroFin[®] website, nor from failure due to improper installation, maintenance or care by the owner. AST is to be notified by coil supplier when any problem is observed during a routine cleaning inspection. Warranty is issued to the coil supplier, not the end user. ElectroFin[®] reserves the right to inspect and the option to field repair any coil by application of a corrosion resistant coating. ElectroFin[®] must approve any coil repair/replacement expense for which it is liable. User must adhere to coil maintenance practices and maintain credible record keeping as specified by ElectroFin[®]. This includes the customer, location of the coil, serial number of the unit and date of installation. End users may use only cleaning materials recommended and/or approved by ElectroFin[®]. Use of any materials applied by others or incompatible cleaning materials will void the warranty. Owner must not remove ElectroFin[®] identification tag (metal seal/tag attached to coil). This is the identifier/link for process information pertaining to each individual ElectroFin[®] coil. If removed the warranty is void. All warranty claims must be submitted in a timely fashion by the end user to ElectroFin[®]. Timely means exercise of prudent judgment and observation of corrosion to allow sufficient time for corrective/preventive action to be taken. Warranty coverage period begins with date of shipment from ElectroFin[®]. ElectroFin[®] will issue information describing coil cleaning procedures, recommended/approved chemicals, and sample worksheet(s) for end user (record keeping purposes/requirements).

Extended Warranty: AST ElectroFin, Inc. offers a limited 3-year extended warranty. This warranty provides coverage of e-coated coils against failure due to corrosion caused by sub-film corrosion or loss of adhesion. Failure does not include loss of film integrity caused by ultraviolet (UV) degradation where the coil has not had a UV resistant topcoat applied by ElectroFin[®]. The three-year corrosion warranty covers coating replacement or repair. If a coil fails due to corrosion in the fin pack and all other conditions listed above are met, ElectroFin[®] will be responsible, at its option, for on-site repair of the coil or coating of a replacement coil. Any warranty claim filed in the third year, must be for corrosion that is significant and widespread across the general face area of the coil, as compared to minor cosmetic superficial wear/corrosion, where that corrosion has caused the unit to fail to meet design cooling performance. Costs not covered are ancillary damages to the unit, downtime or lost time, loss or replacement of refrigerant, freight, crane or placement equipment, cost of a replacement coil, failures due to physical or mechanical abuse, including wind-driven sand, rupture of tubing, changes in exposure outside the design limits of the coating, installation and replacement labor, and temporary equipment rental. If a coil fails by improper construction and assembly techniques, or by causes attributable to unapproved process changes by customer, the warranty is void. Please contact Customer Service for additional information.